

Tips for Calling 9-1-1 From a Wireless Phone

302 W. Cotton St. | Click here for map [1]

If driving a car, pull over. Do not put yourself or others at risk to make a call.

Know your location. Give the address, or use landmarks, crossroads, or a mile marker to tell your location.

Know your phone number. Memorize your cellular phone number. Write it down in an easy to find location before you need to call 9-1-1.

Briefly state your emergency. Seconds count! You may need to be transferred to the appropriate responding agency.

Don't hang up. Be ready to give details, confirm information and follow instructions that could save a life.

Stop accidental calls. More than half of wireless 9-1-1 calls are accidental. Always keep your keypad locked!

For more information call: 903-237-1170 Contact Us [2]

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Links:

[1]

[2] http://psc.longviewtexas.gov/services-contact#PSC@LongviewTexas.gov